



## Pet Friendly Policy / Service Animals

We are a Pet Friendly property and look forward to hosting your stay! We offer accommodations and welcome you to bring your dog, up to 35 pounds, to stay in one of our dedicated Pet Friendly rooms. While our Pet Friendly rooms are limited, we offer accommodations with Two Queen size beds as well as One King size bed.

We have outlined our Pet Friendly rules that consider the safety and enjoyment of both our guests and employees.

- Pet Friendly rooms require a reservation. Accommodations are limited so please call well in advance.
- We charge a non-refundable fee of \$25 per day, effective May 15th, 2015.
- Unauthorized Pets in a non-Pet Friendly room will be charged a \$250 service fee. This fee is non-refundable and non-negotiable.
- Upon check out, if indications of a pet are excessive we will charge a non-refundable cleaning fee of \$125.00.
- When Pets are left alone in a guest room, Owners are required to kennel their pet.
- Owners are required to have their pet on a leash at all times when they are out of the room.
- Companion pets are not allowed in any of our Food and Beverage locations.
- Pets are not allowed on the Casino floor.
- Pet receptacles are located in two locations and bags are provided. You can find them between the two Mountain Lodge Towers as well as at the end of the Spa Towers Parking lot. These areas are designated for your pets. When walking your pet around the grounds, please clean up their “business” for the benefit of others.
- Accidents can happen. Should something occur in our hotel rooms, please contact our Front Desk for assistance so we can provide cleaning solution and towels. Please DO NOT use guest room linens to clean up any accidents as additional charges will be applied to the guest account if this occurs.
- Please note that we reserve the right to ask that companion pets and/or service animals be removed from the property become disruptive to other guests, or if they exhibit any aggressive behavior towards other guests or employees.

Coeur d'Alene Casino Resort Hotel welcomes customers with disabilities and service animals are always welcome as per the rules defined under [www.ada.gov](http://www.ada.gov), American's with Disabilities Act.

- Service animals must be on a leash or utilizing a service harness at all times when in the hotel or on the property grounds.
- Per the ADA, if in doubt, we reserve the right to inquire whether the service animal is required because of a disability, and we may ask what task the animal has been trained to perform. If we are not satisfied, we reserve the right to book the guest in a Pet Friendly room and all applicable fees/requirements noted above prevail.